

PRACTICAL INFORMATION

IN CASE OF EMERGENCY DIAL 1-1-2

ALCOHOL

The Faroe Islands have a monopoly system for the sale of alcohol. There are branches of Rúsdrékkasøla Landsins throughout the country.

AREA

1.399 km²

BANKS

There are banks and ATM's in all towns and large villages.

BUS TRANSPORT TO/FROM THE AIRPORT

There is a bus service between Vága airport and the bus terminal in Tórshavn in connection with the arrival and departure of Atlantic Airways flights. The journey takes approx. 45 mins. You can also book the shuttle service by contacting us at info@greengate.fo

CLIMATE

The climate is oceanic with an average temperature of 10.8°C (July). In June, the islands have almost 24 hours daylight.

CLOTHING

We recommend that you bring warm clothing and a raincoat. Wellington boots or stout shoes with good soles are also a good idea.

CREDIT CARDS

All standard credit cards are accepted at the larger hotels, restaurants and shops.

CURRENCY

The króna and oyra are the units of currency. The Faroe Islands have their own bank notes in denominations of 1000/500/200/100/50. The coins are Danish and Danish bank notes can be used everywhere.

CUSTOMS REGULATIONS

Please refer to the general regulations set by Told & Skat (Customs Authority).

FLIGHT TICKETS ETC.

Passengers should ensure that names listed on tickets and travel documents are the same as on their passports. If details are incorrect, an extra charge will be made to change them after issue.

GREENGATE INCOMING

Cannot be held responsible for situations beyond our control. The brochure can be used as inspiration for your tour to the Faroe Islands. Prices are for guidance only.

HEALTH INSURANCE

Your national health insurance normally covers holidays in Europe. We recommend that you take out cancellation insurance to supplement this. Contact us at info@greengate.fo or your own insurance company.

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INFORMATION BROCHURE

Faroes Travel Guide 2012

INFRASTRUCTURE

The Faroe Islands have 600 km of good roads, mostly two-laned and covered with asphalt. 17 of the 18 islands are connected by bridges, causeways, ferries or by helicopter.

LANGUAGE

Faroeese is a Nordic language, closely related to West Norwegian and Icelandic. Faroe Islanders are fluent in Scandinavian languages and English is widely spoken.

LUGGAGE

All passengers over the age of 2 years are allowed 20 kg of luggage in addition to 8 kg of hand luggage. Hand luggage must fit under the seat or in the overhead compartment. Please see the latest regulations on www.atlantic.fo

PASSENGER AND AIRPORT TAXES

Taxes are included in the package price. We reserve the right to make changes, for instance due to the rising cost of oil.

PASSPORT

A passport is required for all visitors to the Faroe Islands. Visitors from some countries may require an entry visa. You must also bring proof of identification such as a driving licence or ID-card. Read more on visa regulations at www.visitfaroeislands.com.

POST OFFICES

You will find a post office in most towns and some villages. If there is no post office you can ask at the local shop for purchasing and posting postcards and letters.

SERVICE ON BOARD THE PLANE

Includes food and beverages in accordance with the airline's service concept.

SHOPS

Most shops are open Mon-Thurs 09.00-17.00/17.30, Fri 09.00-18.00/19.00 Sat 09.00-12.00/14.00/16.00. Opening hours may vary considerably from village to village.

SMOKING

Smoking is forbidden in all enclosed public spaces and all accommodation.

STAMPS

Faroeese stamps are collector's items due to their exceptional quality.

SUNDAYS AND BANK HOLIDAYS

Many places are closed on Sundays and bank holidays. Please note that local ferries and buses can have a different timetable in the weekend and on bank holidays.

TELEPHONE CALLS

When ringing from abroad to the Faroe Islands, use 00 298 + the subscriber number.

TIME DIFFERENCE

The Faroe Islands are 1 hour behind continental Europe. Local time is GMT.

TRANSIT AIRCRAFT

We are not liable for delays affecting flights outside the Atlantic Airways route network.

TRANSPORT ON THE FAROE ISLANDS

Car ferries, passenger ferries, buses and a helicopter service link the islands together.

TUNNELS AND TUNNEL FEE

There are two sub-sea tunnels in the Faroe Islands: Vagatunninil between the islands of Vágoy and Streymoy (4.9km) and Norðoyartunninil between the islands of Eysturoy and Borðoy (6km). The return tunnel fee of 130 Kr is not included in the tour price, but is payable at the nearest petrol station.

BOOKING INFORMATION

If you would like to book a tour, please complete the following steps:

1. Send an e-mail to info@greengate.fo or phone us on +298 350520.
2. State tour and combination, season and any extras you require. State the date you would like to travel and where you are travelling from.
3. State your name and address for invoicing.
4. State your telephone number.
5. If you are taking a mobile phone with you, please state the number.
6. Please note that cancellation insurance is not included for package tours. If you would like this insurance, please advise us of the dates of birth for the people you wish to cover.
7. Please read the general conditions and practical information.
8. The invoice will be sent when all parties have confirmed the booking.
9. All invoices are in DKK.
10. When paying, please state your name and invoice number.
11. Travel documents will be sent one month before departure.

OUR ADDRESS:

GreenGate Incoming
Jónas Broncksgøta 35
100 Tórshavn

TEL. +298 350520

FAX NO. +298 350521

OPENING HOURS: Monday-Friday 09.00-17.00

TELEPHONE HOURS: Monday-Friday 09.00-16.00

EMERGENCY PHONE: +298 550527

DANISH NUMBER: 70 70 24 80

Further information, please visit our website:

www.greengate.fo

